



The Homeless Services Center is committed to providing high quality services to our community's homeless individuals in a manner that is effective, accountable, and socially responsible in the Harvey West neighborhood

### **Some Steps WE Have Taken:**

- ✓ Developed a Community Service Team of participant volunteers that frequently monitors and cleans the surrounding neighborhood
- ✓ Implemented a "No-Impact Zone" around our surrounding perimeter
- ✓ Hosted a series of meetings with neighbors and our local SCPD lieutenant to discuss neighborhood concerns and reach solutions
- ✓ Continued to enforce our substance-free environment and will immediately ban anyone using or selling illegal substances on campus
- ✓ Trained our staff in various security measures, including educating our staff on legal methods of disbanding loitering groups on public sidewalks
- ✓ Continued to operate with 2-3 overnight security staff on our campus on any given night
- ✓ Ensured that all lights and cameras are effectively operational on all corners of our campus and in "high-risk" areas
- ✓ Strengthened our standard of behavior and "ban-policy" from those who do not follow our campus-wide Code of Conduct
- ✓ Made efforts to improve the environmental conditions for our immediate neighbors, including mowing the lawns and cleaning the streets of our neighboring businesses
- ✓ Hosted a Community Open House with tours of services, bbq, music, children's activities and a speaking presentation from leadership and service participants
- ✓ Developed open lines of communication with our neighbors so that we can continue to IMPROVE

### **Some Thing YOU Can Do:**

- ✓ Attend our next HSC Neighborhood Meeting on **November 9, 2010 at 2:00 – 3:30** in the Rebele Family Shelter Conference Room
- ✓ If interested, attend an HSC Board meeting – held every 3<sup>rd</sup> Thursday at 5:30-6:30
- ✓ Take a tour of Homeless Service Center
- ✓ Notify the SCPD *and* HSC leadership when issues arise
- ✓ Advocate for a Homeless Resource Officer at the SCPD
- ✓ Vote YES on Measure H
- ✓ Advocate to protect our community's "safety net" services so that we can help more people get out of homelessness
- ✓ Submit thoughts, concerns, and feedback to 115 Coral Street, Santa Cruz, CA 95060  
Attn: Monica Martinez, or call (831) 458-6020 or email [mmartinez@gmail.com](mailto:mmartinez@gmail.com)